



With effect from 1 November 2022 Citigroup Inc. has transferred ownership of its consumer banking business in Thailand to United Overseas Bank (Thai) PCL (registration number 0107535000176) and/or its related group entities ("UOB").

UOB is the issuer of "Citi" branded consumer banking products in Thailand and Citibank, N.A., Bangkok branch is providing certain services in respect of those products.

The trademarks "Citi", "Citibank", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under licence by UOB entities from Citigroup Inc.

1 March 2024

Subject: Notification of Temporary Investment Trade Suspension

Dear Valued Customer

United Overseas Bank (Thai) Public Company Limited ("UOB" or "Bank") would like to thank you for your continuous trust and support in our investment services. Following the transfer of the Consumer Banking Business of Citibank, N.A., Bangkok Branch ("Citi") to UOB on 1 November 2022, please be informed that UOB will be migrating your investment account(s) previously opened with Citi from Citi system to UOB system. The migration will tentatively occur during the second quarter of 2024, of which UOB will notify you on the exact date at least 30 days in advance.

In order to ensure a smooth migration of your investment account, the following trade operations have to be suspended temporarily on all channels.

Products	Transaction Type	Suspension Period
Onshore Mutual Funds*	Subscription (Including regular savings plan that falls into this period)	8 April 2024 - 23 April 2024
	Redemption	
	Switching Same Fund House	1 April 2024 - 23 April 2024
Offshore Mutual Funds*	Subscription	8 April 2024 - 23 April 2024
	Redemption	
	Switching Same Fund House	1 April 2024 - 23 April 2024
	Switching Cross Fund House	
Offshore Bonds**	Buy	8 April 2024 - 23 April 2024
	Sell	

*After successful migration, you will be able to view your investment holding balance via the UOB TMRW app or any of our UOB branches within 7 days after the migration date. Units transfer from auto-redemption onshore mutual funds will require a longer migration period than other mutual funds, therefore units balance for auto-redemption funds shown in the UOB TMRW app may be slightly delayed.

**Any corporate actions such as coupon payment and maturity of offshore bonds during 8 April - 23 April 2024 will be processed after 23 April 2024.

Please note that the Bank will not be liable for any and all direct and/or indirect losses and damages, arising out of or in connection with the suspension of investment trading systems as aforesaid. For more information, please contact your Relationship Manager for assistance. Should there be any change or update in the investment trade suspension period, UOB will ensure to inform you in advance.

We appreciate your understanding as we make these changes to better serve you and to ensure the smooth migration of your investment holdings. Should you have any further questions, please do not hesitate to contact your Relationship Manager, or visit our branches for assistance at Interchange 21 Branch, Central World 2 Branch or The Crystal Branch.

Thank you for choosing us as your trusted financial partner. We look forward to continuing to serve you with excellence and dedication.

Yours sincerely,
United Overseas Bank (Thai) PCL